



## SERVICE HOTLINE

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Stock Exchange

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### **DELAY OF THE INTEREST RATES AND CURRENCY DERIVATIVES END OF DAY DATA PRODUCTS DISSEMINATION 14 DECEMBER 2017**

The JSE experienced a technical challenge with regards to the End of Day process on Thursday evening, 14 December 2017. These issues resulted in the dissemination of the Interest Rates and Currency Derivatives file (IR.Zip) being delayed by 32 minutes.

The issue was attributed to the calculation of settlement margins on certain spot bonds with a zero price.

The issue was resolved and further in-depth root cause analysis of the problem will be done by the JSE and vendor to alleviate this specific type of problem from happening again.

The JSE apologizes for the impact to your operations and to the inconvenience to your data users.

#### **Market / Service:**

JSE Interest Rates and Currency  
Derivatives End of Day Data Service

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)

#### **Issued By:**

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